

TESTIMONIAL – GARDEN GROVE

HEADING 1

Garden Grove, California makes the switch to CityReporter

Garden Grove, a city of 175,000 in Orange County, California, has been using CityReporter since 2013.

“I inspect each of the city’s 23 parks once every month,” said facilities foreman Buster Eurs. “Some of the things I look at are playground surfaces and equipment, irrigation lines, plumbing, lighting and toilets. And because Garden Grove has a large and shifting homeless population, I’m also on the lookout for graffiti and vandalism.”

Before Garden Grove installed CityReporter, it used paper reports.

“Our old paper reporting system was slow and inefficient,” said Eurs. “And there were problems with collecting, arranging and storing vast amounts of paper reports.”

In comparison, CityReporter is faster and more versatile than paper reports. “And I can attach date-stamped photos and videos for more complete record-keeping,” said Eurs.

