



## Town of Olds Fire Department

4512 46 Street  
Olds, AB T4H 1R5  
403-507-4850



## Town of Olds

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October 17, 2017

Noratek Business Solutions  
1840 3rd Ave #200,  
Prince George, BC V2M 1G4

Att: John Ortynsky

Dear Sir,

The Town of Olds Fire Department has been using the Noratek City Reporter Fire Prevention Module for the last eight months with ease and efficiency. Our department was looking for a software platform that would allow us to populate our inspection files and create an easy means of tracking inspections, follow up work and history; and this platform has done that. The interface between field inspections via a tablet/phone device to the desktop work station has been an amazing feature that lets us minimize duplication of efforts and enhance efficiency for our purposes, and the stakeholders that are receiving reports. The platform was very easy to learn and implement, and its access is simple and has a logical layout. We are very happy with the product, the service and the ongoing support to enhance features for our use.

Justin Andrew  
Safety Codes Officer  
Town of Olds Fire Department