

April 27, 2005

To Whom It May Concern:

We have been involved with Noratek Solutions for a number of years with various projects and have been extremely satisfied with the level of service and support that they have provided.

More recently we worked together to design a mobile data collection system. This was envisioned to replace the massive amounts of paper needed to collect field inspection information. We presented Noratek with our paper forms and they converted those into a facility that allows us to collect our field data and associated pictures digitally, thus eliminating a huge paper processing function for our organization.

This new data collection program was widely accepted by all users and deemed to be relatively easy to use. The majority of our user base had little technological experience but they were able to quickly grasp onto this concept and incorporate this function into their daily operations. We gather data electronically via PDA's, transmit it electronically to a central database, allowing instantaneous access. This process, and the resulting database, enables all users and management to utilize incredible amounts of field inspection data. The implementation of this data collection program permits us to satisfy significant quality management system obligations to our major customer, the province of British Columbia's, Ministry of Transportation and Highways.

Noratek has provided our highway maintenance companies with an innovative solution to an integral part of our operations as well as providing invaluable assistance during the implementation of this particular program. Noratek's commitment to customer service and overall professionalism have contributed immensely to the overall success of this project.

Sincerely,



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