



MISSOURI PROPANE SAFETY COMMISSION

4110 Country Club Drive, Suite 200, Jefferson City, MO 65109-0302

July 25, 2022

Mr. John Ortynsky
Senior Account Executive
Noratek Solutions, Inc.
Suite 200-1840 3rd Ave
Prince George, B.C. V2M 1G4

Dear Mr. Ortynsky,

I wanted to drop you a note to let you know how happy we have been that we made the change to City Reporter software for our state propane inspection program. We have been up and running for about 2 months now and have found people at CityReporter to be great to work with and extremely helpful to help us tailor the software to our operation.

Over the years I have worked with several software developers and am well pleased with how your group has worked to help us "after the sale". The process of changing software providers is never a simple thing, but Noratek has worked very hard to make it as painless as possible.

Please pass along my thanks to all your staff.

A handwritten signature in cursive script that reads "Dennis Carroll".

Dennis Carroll
Executive Director