



# EMIL ANDERSON

## MAINTENANCE

June 29, 2023

Noratek Solutions Inc.  
Suite 200-1840 3<sup>rd</sup> Avenue,  
Prince George, BC V2M 1G4

Attention: **Dustin Terrault**  
Account Executive

### RE: EAM TESTIMONIAL

Emil Anderson Maintenance started using CityReporter in 2022 for Road Maintenance Management, including Inspection, Asset Tracking, Mapping, and Work Order Management. Since using the software, we have seen a significant increase in overall record production and compliance, as well as an increase in reporting accuracy. Work Order management has been proceeding smoothly with the introduction and implementation of additional features by Noratek.

The CityReporter team has been great to work with through the procurement and implementation process. As issues came up, their support staff were quick to respond and provided support at all user levels. They continue to be responsive and helpful when addressing issues and customizing the platform based on our needs.

It has been a pleasure working with their entire team.

Regards,

Shaldon Datt  
Quality Manager

**EMIL ANDERSON MAINTENANCE**